

MEI Approved Distributor and After Sales Support
Service Centre for United Kingdom and Ireland



**CUSTOMER RETURNS NOTIFICATION
BNA5xx SERIES (APPENDIX 1)**

Clients Name: _____

Contact Name: _____

Tel No: _____ **Fax No:** _____

BNA Type/Model: _____

Serial No: _____

Customer Purchase Order Number: _____

Type of service required (Please circle service deemed necessary): -

Repair Overhaul Warranty Other

Description of fault (if known): _____

Configuration: All BNA's will be returned with the following configuration unless alternatives are specified below: Same note set/4800 baud rate/Slave mode. (It is the customer's responsibility to supply billset as specified)

Customer requirement:

Billset required: _____

Baud rate setting: _____

A or S Mode: _____

PLEASE USE A NEW SHEET FOR EACH RETURN

ECS NOTIFICATION OF RECEIPT TO CUSTOMER

Date Goods Received: _____

Date Notified to Customer: _____

Expected date of return: _____