



**CUSTOMER RETURNS FORM FOR MEI SODECO BNA UNITS**

**Company Name:** \_\_\_\_\_

**Contact Name:** \_\_\_\_\_

**Tel No:** \_\_\_\_\_ **Fax No:** \_\_\_\_\_

**BNA Type/Model:** \_\_\_\_\_

**Serial No:** \_\_\_\_\_

**Customer Purchase Order Number:** \_\_\_\_\_

**Type of service required (Please circle service deemed necessary): -**

**Repair      Overhaul      Warranty      Other**

**Description of fault (if known):** \_\_\_\_\_

**Configuration: All BNA's will be returned with the following configuration  
Unless alternatives are specified below: Same note set 4800 baud rate/slave mode.  
(It is the customer's responsibility to supply billset as specified)**

**Customer requirement:**

**Billset required:** \_\_\_\_\_

**Baud rate setting:** \_\_\_\_\_

**A or S Mode:** \_\_\_\_\_

**PLEASE USE A NEW SHEET FOR EACH RETURN**

**ECS NOTIFICATION OF RECEIPT TO CUSTOMER**

**Date Goods Received:** \_\_\_\_\_

**Date Notified to Customer:** \_\_\_\_\_

**Expected date of return:** \_\_\_\_\_